

GRIEVANCE REDRESSAL CELL

Annual Report 2018-19

The Grievance Redressal Cell was established to address student concerns. Students have the option to submit their grievances in either written form to the principal or electronically through the Grievance Form accessible on the College Website. The cell will convene as necessary and implement suitable actions to resolve the grievances brought to its attention.

Cell members for 2018-19

1. Dr Ajims P Mohammed
2. Shailaja V
3. Dr Muralikrishnan T R
4. Veenalakshmi U R
5. Mohammed Areej

- An awareness program has been organized to educate individuals on the operation of the grievance redressal system.
- A new online Grievance Redressal section has been established on the college website to facilitate the registration of complaints and suggestions from students, staff, and parents. Complaints can be conveniently submitted online through this platform.
- Suggestion boxes have been strategically placed in communal spaces across departments and near the college office. Students can submit their suggestions and complaints, choosing whether or not to disclose their identity.
- In the course of the year, five grievances were received, and all of them were successfully redressed. The average duration for grievance redressal was 7 days.